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Last updated: 18 March 2020

VERIFLO COMPANY STATEMENT CORONAVIRUS (COVID-19).

The Senior Management team at Veriflo met yesterday to discuss the latest government guidance and agreed upon an immediate course of action to ensure our staff's safety and wellbeing, and the ongoing critical-to-life services we support, which are vital to public health.

It is our corporate and social responsibility to ensure our nation continues to have access to critical-to-life utilities such as clean water, to ensure our communities, including the most vulnerable, are given every possible opportunity to tackle this pandemic and restrict it from spreading.

It is our priority to continue with business as usual, and to continue to assist our clients in the fullest capacity possible to ensure that all network operations continue.

We have therefore enforced the following actions as from today (18 March 2020):

- All field technicians will continue as normal with the addition of the company's "Preventative Measures" which have been briefed fully to the team. In order to keep our technicians protected and mobile at all times, the key additional measures currently include:
 - Daily check-ins with all Technicians to communicate any potential new signs of coronavirus symptoms.
 - Additional cleaning and hand washing facilities; including hand sanitiser gel, anti-bacterial wipes, tissues, portable hand washing facility with fresh water and hand wash available to all technicians and stored in their vehicles, or on their person for regular use throughout their shift.
 - Additional latex gloves have been provided, which are to be used when handling all tools and equipment throughout the day and disposed of after each job.
 - Clean water training module refreshers have been issued and completed by Technicians, to remind them all of clean water network best-practice protocols.
 - Restricted company vehicle sharing between Technicians and limited use of public transport during working hours – both of which will be kept to an absolute necessary minimum.
- All desk-based staff have been instructed to work from home until further notice – *as has always been standard practice at Veriflo, our desk-based teams are set up to work from home should they need to from the start of their employment.*
- The head office will remain open and manned, as a central location for essential pick-up and delivery of stock and equipment, and emergency mobilisation should this be required.
- The Veriflo Project Managers are competent and able to undertake field activities should staff shortage occur.



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This statement along with our preventative measures will be reviewed daily.

Should our services be required due to emergency need, staff shortages or any other activity please be assured that Veriflo are committed to assisting you and our Nation to combat this pandemic.

Yours Faithfully,

A handwritten signature in black ink, appearing to read "Kirsty Scott".

Kirsty Scott
Co-founder and Managing Director

A handwritten signature in black ink, appearing to read "Neil Scott".

Neil Scott
Co-founder and Managing Director

Please see below the contact details of our **Senior Management Response Team**

Neil Scott
Co-founder and Managing Director
07525 164494
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Responsible for overseeing contracts development and project management, plus planned and emergency mains isolations

Kirsty Scott
Co-founder and Managing Director
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Responsible for corporate and social responsibility and overseeing finance and compliance control

Paul Cook
Project Operations Director
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Responsible for ad hoc, minor capital works projects and reservoir outages

Rob Hughes
Commercial Projects Manager
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Responsible for trunk main disinfections and complex leaks programme



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Luke Saunders
Senior Project Manager
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Responsible for ongoing trunk and distribution main validation works

Guy Hughes
Strategic Project Manager
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Responsible for ongoing trunk and distribution main validation works

Alan Alexander
Learning, Training and Development Manager
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Responsible for our teams ongoing training and compliance competency